

DELIVERY & RETURNS

Returns and refunds

To return any items, simply fill out and print our returns form below and return it with the items within 14 days of receipt. Please note that all returns must be unworn and with all the original wrapping and tags intact. Thanks.

We'll then refund the card you paid with, or you can specify on our returns form if you'd prefer to exchange the items for another size or colour, or for any other items of the same cost.

Get in touch

If you're not completely happy with your purchase, please let us know why so we can try to make sure you're not disappointed again – just get in touch.

Non-refundable items

Also, please be aware that some products are non-returnable for hygiene reasons – these products will be clearly marked as non-returnable in the product description.

Please complete all fields correctly. Print form and return with your item.

This will make sure we can process your return without any unnecessary delays.

Return to:

Leila
58 Fortis Green Road
Muswell Hill
London
N10 3HN

Customer Name:

Customer Address:

Tel:

Email:

Order Number:

Date of purchase:

Product returned:

Reason for return:

Please send me a replacement

Please cancel my order and refund the cost of the item.

I understand my return delivery cost is non-refundable.

FOR INTERNAL OFFICE USE ONLY

Goods inspected by:

Signature:

- This item has been returned in an unused condition
- This item has been returned damaged by the customer
- This item was found to have a fault / defect
- This item has been returned used